



# TERMS AND CONDITIONS

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## ORDER INFORMATION

1. All orders placed by 12:00 pm (CST) Monday through Friday will be shipped the same day. After 12:00, orders will be shipped the next business day.
2. Please list selection by title and artist.
3. All demos remain the property of MysticImages

## TERMS

First (3) orders shipped COD, Check or Credit Card until credit is established. Net terms require a monthly sales average of \$50.00. Upon approval of credit application, terms of net 30 days will be established. Interest will be charged on past due accounts at 1.5% per month. There will be a \$20.00 surcharge on all returned checks. MysticImages takes Check, Visa, Master Card and Discover for payment on your orders.

## SHIPPING

Continental USA: orders will be shipped UPS or DHL ground unless otherwise requested. We cannot accept responsibility for orders shipped via the US Post Office. Hawaii, Puerto Rico: Airmail, Priority or UPS blue; please specify. Canada, Mexico, other countries: Air mail unless otherwise requested.

## DISCOUNT

A minimum order of \$88.00 is required to qualify for the XIV COLORADO ELYSIUM enhanced cd wholesale price (\$8.00/unit). Includes counter top stand. Please contact MysticImages for wholesale pricing on other titles.

## FREIGHT CHARGES

All goods FOB, Houston, TX. Shipping and handling will be charged on all orders less than \$50.00. COD orders will be charged an additional \$7.50 fee.

## RETURNS

Merchandise purchased from MysticImages may be returned for credit within 2 years subject to the following conditions:

1. Before a return is made, a list of the returned product must be submitted to MysticImages. Proof of purchase may be required.
2. MysticImages will review the list and issue a RA# which must be marked on the outside of the package and a list of the box contents must be included.
3. Stock must have shrink wrap intact with no price stickers or residue, otherwise 10% restocking fee will be charged.
4. Returns are limited to 10% of the amount purchased from MysticImages in the preceding 12 months. Returns exceeding that will be charged an additional 20% restocking fee.
5. Return credits must be used within 1 year. COD and credit card customers must inform MysticImages of a credit to be used before placing a new order. Net 30 accounts should specify which invoice a credit is to be applied.

Prices and policies subject to change without notice.

To Order toll free: 866-356-0405 MysticImages